



Heat-Flo, Inc.
COMMERCIAL ELECTRIC
Water Heaters

EFFECTIVE

For 3 Years, in the event of a tank leak, we will repair or, at our discretion, replace the defective water heater. For 1 Year, in the event of part failure, we will repair or, at our discretion, replace the defective part. We warrant this product against defects in materials or workmanship as described in this document if installed within the United States or Canada and provided the product remains at its original place of installation. Warranty coverage begins the date of installation OR the date of manufacture if installation cannot be verified.

WHAT IS COVERED

Subject to these terms, in the event of defect in materials and/or workmanship resulting in a tank leak during the first three years, we will: Replace the water heater should the tank leak. Subject to these terms, in the event of a defect in materials and/or workmanship appearing during the first year, we will:

Repair or, at our discretion, replace any part of the water heater covered under this limited warranty excluding parts subject to normal maintenance (Example: anode rod, filter, etc...).

WHAT IS NOT COVERED

- Problems caused by improper: Voltage, wiring, fusing
- Failure to follow applicable codes
- Failure to follow printed instructions
- Abuse, misuse, accident, fire, flood, Acts of God
- Improper installation, sizing, delivery, or maintenance
- Claims related to rust, noise, smell, or taste of water
- Failure to conduct authorized factory start up if required
- Alterations to the water heater
- Non-outdoor heaters installed outdoors
- Damages due to a failure to allow for thermal expansion
- Heat-exchanger failure due to lack of adequate/ proper supply of water
- Heaters moved from their original location
- Service trips to explain proper installation, use, or maintenance of the product/unit or to describe compliance requirements under applicable codes and regulations
- Charges related to accessing your heater including, but not limited to: Door/wall removal, equipment rental, etc...
- Replacement parts after expiration of this warranty

LIMITATION

NOTWITHSTANDING ANYTHING ELSE TO THE CONTRARY, THIS IS YOUR SOLE AND EXCLUSIVE WARRANTY. ALL OTHER WARRANTIES, INCLUDING A WARRANTY OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE, ARE EXPRESSLY DISCLAIMED. SELLER SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL, PUNITIVE, OR OTHER INDIRECT DAMAGES. TOTAL LIABILITY ARISING AT ANY TIME SHALL NOT EXCEED THE PURCHASE PRICE PAID, WHETHER BASED ON CONTRACT, TORT, STRICT LIABILITY, OR ANY OTHER LEGAL THEORY.

SERVICES INQUIRIES:

For service inquiries, call the telephone number listed below. Be prepared to provide the following information: Name, address, and telephone number; the model and serial number of the water heater; proof of installation; and a clear description of the problem.

For your records, fill in the product:

Serial: _____

Model: _____

Heat-flo, Inc.,
15 Megan Ct.,
P.O. Box 612, Uxbridge, MA 01569
USA Tel: 508-278-2400 | Fax: 508-278-2466 | www.heat-flo.com